CALLANDS COMMUNITY PRIMARY SCHOOL



Volunteer Policy

Ratified by the GB on 12 May 2015

April 2015

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Purpose

This policy sets out the approach Callands Community Primary School takes when recruiting and using volunteers.

A volunteer is a person who offers time freely to support an activity, project or programme on an unpaid basis, though out-of-pocket expenses may be payable.

Volunteers offer a diverse, broad range of experiences and skills which can be drawn upon and developed to have a positive impact on a range of school activities.

Applicability

This Policy and Procedure applies to:

All school employees engaging volunteers to work in schools and all voluntary workers engaged by the school.

It is the responsibility of each employee and volunteer to familiarise themselves with and adhere to this Policy and Procedure.

It does not apply to work placements or secondments, including placements of school-age children.

Policy

The school recognises the importance of ensuring volunteers are involved in appropriate activities with suitable checks and safeguarding measures put in place.

The school also recognises its duty of care to volunteers and the importance of ensuring that appropriate health and safety measures are implemented.

Volunteers are not employees of the school and therefore do not benefit from any of the terms and conditions of employment, such as payment for work, paid holidays or paid sick leave.

Volunteers may receive reimbursement for expenses where appropriate.

Volunteers will not be used to replace staff or do work that should be undertaken by paid staff.

Volunteers are included in the Council's current insurance arrangements for public liability and personal accident.

Implementation

This Policy is supported and implemented by the procedure for engaging volunteers (see Section 6 below).

Roles and Responsibilities

The Governing Body is responsible for reviewing this policy and procedure in line with changes to legislation and codes of practice.

Headteachers/line managers are responsible for:

Ensuring volunteer roles are clearly defined and that volunteers are not used to replace paid staff or do work that should be undertaken by paid staff.

Ensuring adherence to pre-engagement processes, particularly appropriate pre-employment checks, and ensuring equality of opportunity for prospective volunteers.

Ensuring volunteers receive suitable and sufficient induction, including appropriate health and safety instruction, gaining an understanding of relevant policies and procedures and ensuring volunteers are sufficiently skilled to undertake the tasks required.

Ensuring volunteers receive appropriate information, support, guidance and equipment and, where appropriate, have access to relevant training, meetings and/or development opportunities.

Confirming the details of longer term voluntary placement to the volunteer in writing.

Maintaining up-to-date records of volunteers, including records of work undertaken (see Volunteer Record template – Appendix 2) and copies of volunteer agreements (Appendix 1).

Ensuring volunteers receive out-of-pocket expenses in a timely manner and ensuring a budget is available to cover these expenses.

Volunteers are responsible for:

Bringing original documentation into the school as required as part of the engagement process (e.g. DBS certificate where applicable) to show the head teacher/Office Manager.

Adhering to relevant policies and procedures, including health, safety and welfare, equality and diversity, safeguarding and data protection legislation.

Complying with the school's guidelines and instructions.

Ensuring that the privacy, property and confidentiality of others are respected.

Fulfilling the commitment they have made to undertake voluntary work as fully as possible, and for informing a designated contact where unable to do so.

Reporting any concerns to the line manager/supervisor.

Procedure for engaging all volunteers

The head teacher/line manager should assess the tasks that the volunteer will be required to perform, what supervision will be available and whether the volunteer will be undertaking 'regulated activity' with children, as defined by the Disclosure and Barring Service.

The head teacher/line manager must consider the appropriate method of attracting volunteers from a diverse range of potential volunteers.

An appropriate selection process must be implemented to ensure that volunteers are qualified (if appropriate to the task), competent to undertake the tasks required and in order to safeguard children

Head teachers/ line managers must ensure that volunteers are given an appropriate induction and other relevant training. In deciding what is appropriate the head teacher/line manager should consider the length of time the volunteer will be volunteering, the type of activities they will be undertaking and the amount of supervision they will be given. Where the period of volunteering is very short and a full induction is not practical the head teacher/line manager must ensure that measures are put in place to protect the health and safety of the volunteer, pupils, employees, others within the school and the public, and to ensure that other practices and procedures relevant to the volunteer work are complied with.

Head teachers/line managers should ensure that appropriate support and supervision is available.

The volunteer's details and the date and details of voluntary work undertaken should be recorded on the school's volunteer record, and where appropriate on the school's single central record. (see section nine for further details).

Additional requirements for engaging volunteers for longer term activities or projects

Where the school needs to engage volunteers for longer than a one off activity (i.e. for more than helping out with a school trip, or to help for a day with craft activities etc.) the line manager/head teacher should draw up a role description (See appendix three).

Headteacher/line managers should identify how many volunteers will be needed, over what period.

The headteacher/line manager should prepare an application pack, to contain a copy of the role description, volunteer application form, details of who to return to the application and any other information relevant to the position. (See appendix 4)

The school should send out application packs on request and if necessary, short list candidates to interview from the applications returned.

The school should undertake pre-engagement checks for all successful applicants. Pre-employment checks should mirror the checking process that applies to paid employees. The pre-employment checks should include obtaining two references for the volunteer and, undertaking a Disclosure and Barring Service check where the employee will engage in 'regulated activity'. See the <u>Safer Recruitment Guidance for Schools</u> for further information.

Volunteers should not commence the role until these checks have been received and are satisfactory.

The school should provide successful applicants with a copy of the volunteer agreement (see Appendix 1) and keep a signed copy in local files.

The headteacher/line managers should prepare an induction programme for new volunteers, to include key policies, such as health and safety, data protection, bullying and harassment and equality and diversity etc.

The headteacher/line manager should plan on-going supervision and support for each volunteer, as appropriate.

The headteacher/line manager should ensure that the nominated person (see section 9) records when the volunteer undertakes any work/activity.

There may be occasions where schools are approached directly by individuals or a Volunteer Bureau, requesting volunteer opportunities. In such cases, the school can engage the volunteer, but should ensure steps of the above procedure are followed.

DBS checks

At Callands we complete DBS disclosures for all volunteers who regularly teach, train, instruct, care for or supervise children, or provide advice/guidance on well-being, or drive a vehicle only for children, which is unsupervised.

School governors are covered by the same requirements as other volunteers with respect to DBS checks.

The DBS sends the certificate to the potential volunteer. The school will receive an email stating either:

- The check is complete with 'no content' which means that the check is clear, or
- The check is complete 'with content' which means that the check is not clear.

If the check is clear the volunteer can start and bring in the original disclosure certificate on their first day.

If the check has 'content' the potential volunteer should be asked to bring in the original certificate as soon as possible to the head teacher who will make a decision using a positive decision form. The volunteer must not start until the positive disclosure form is complete and has been sent to the Head of Children's Services.

Maintaining records of volunteers

Mrs J O' Brien (Office Manager) maintains records of volunteers.

Details of all volunteers selected for volunteering within the school should be recorded on the Volunteer Record spreadsheet. (An example can be found in appendix 2, although schools can adapt this to reflect their own particular needs).

Details of volunteers in regular contact with children should also be entered onto the single record of pre-employment checks for inspection by Ofsted.

Expenses

It is important volunteers are not financially out-of-pocket and that expenses are paid promptly. The Headteacher should ensure an appropriate budget is available to cover this expenditure .

Where expenses are to be paid, this should be discussed and agreed before the volunteer starts. Mileage rates should not exceed the West Berkshire Council casual user rate.

Failure to comply with the Engaging Volunteers Policy and Procedure

This document provides staff and others with essential information regarding engaging volunteers and sets out conditions to be followed. It is the responsibility of all to whom this Policy and Procedure document applies to adhere to these conditions. Failure to do so may result in disciplinary action.

Review

This policy and procedure will be reviewed to respond to any changes and at least every 3 years.

Appendix 1
Appendix 2
Appendix 3
Appendix 4 Volunteer Agreement Volunteer Record Template Volunteer Role Description Volunteer Application Form

Appendix 1 Volunteer Agreement

Template Volunteer Agreement

Volunteers are an important and valued part of the School. We hope that you enjoy volunteering with us and feel a full part of the School.

This agreement tells you in brief what you can expect from the school and what the school would like from you, as follows:

Callands Community Primary School will:

- Introduce you to how the school works and your role in it
- Provide you with training to enable you to undertake the role
- Provide regular meetings with your manager so that you can tell us if you are happy with how your work is organised and can get some feedback from your manager
- Pay your out-of-pocket expenses promptly, where it is agreed expenses are to be paid.
- Consult with you and keep you informed of changes that affect you
- Provide you with a safe workplace and ensure you have a basic understanding of health and safety issues
- Treat you with dignity and respect
- Indemnify volunteers against Third Party claims under the Council's Public Liability Policy, while the volunteer is carrying out their duties

Volunteers will:

- Undertake the voluntary role outlined in the Volunteer Role Description and give as much warning as
 possible where unable to attend as arranged
- Follow the Schools rules and procedures, including Health and Safety, confidentiality, child/adult safeguarding and equality and diversity.
- Advise their car insurance company if using their private car in the course of the volunteer duties, or carrying any Warrington Borough Council school equipment in their private car.

Note: This agreement does not constitute a legally binding contract of employment

I accept the voluntary role, as outlined in the Role De described.	scription, and confirm I am fit to undertake the duties as
Signed	(Volunteer) Date
Print name	
Signed	(Manager) Date
Print name	

Appendix 2 - Volunteer Record Template

(To be created as an Excel spreadsheet)

First Name	Last Name	Address Line 1	Address Line 2	Address Line 3	Post code	Contact Tel Number	Contact Email	Date of Birth (if necessary)	Volunteer reports to	Dates of volunteering activities	Details of Volunteering activities
Joe	Bloggs	Address	Address	Newbury	RG14	000000			A Smith	Began 01.09.2015 and ongoing weekly	Hearing children read/rehearsing times tables

Appendix 3 Volunteer Role Description

Contact telephone number: Contact email address :
Volunteering Opportunity title :
Description of Role:
Please provide details of the nature and key responsibilities of the opportunity
Preferred skills/qualifications/experience :
Please insert, where required. If there is a legitimate minimum age requirement (e.g. where volunteers will be required to drive a minibus), please include details.
Training/Support:
Please provide details. For example, would the volunteer be required to undertake training before undertaking the role? Would training be available as part of the role?
Disclosure and Barring Service (DBS) Check requirement:
All volunteers undertaking regulated activity in Schools are required to be DBS checked.
Additional Checks:
Subject to receipt of 2 satisfactory references. Medical Check (this should only be undertaken once volunteering work has been offered to an individual and where the role is such that the volunteer, pupils or others could be put at risk if the volunteer has a health issue e.g. where the role involves driving, or using dangerous equipment, or where the school is seeking to support a volunteer with a disability.)
Time Commitment:
Please insert details of when you require volunteers and any start/end dates, where applicable.
Location:
Please insert
Expenses:
Please advise what out-of-pocket expenses the volunteer will be able to claim, where applicable Named contact:

Please include details of a contact person who can provide further advice/information for potential applicants. Include name, telephone number and email address. You may also wish to include details of the application

process in this section.

Appendix 4 Volunteer Application Form

CONFIDENTIAL

Name	
Address	
Telephone	(home)
	(work)
	(mobile)
E-mail	
Next of Kin Contact (Please state Relationship)	(name) (telephone)
Address (if different from above)	
Do you have a Driving Licence? (please give details of any endorsements)	
Do you have use of a vehicle?	

Please state any training, qualifi	cations, skills and/or experience you have which we	ould help in y
role as a volunteer		
Reference:		
Reference:		
Please nominate two character re	eferees who have known you for at least two years	
Please nominate two character rewilling to be approached by us.	These can include employers, or previous employer	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a	These can include employers, or previous employer person in a responsible position.	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a	These can include employers, or previous employer	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a	These can include employers, or previous employer person in a responsible position. Name:	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a	These can include employers, or previous employer person in a responsible position.	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a	These can include employers, or previous employer person in a responsible position. Name:	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a Name:	These can include employers, or previous employer person in a responsible position. Name:	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a	These can include employers, or previous employer person in a responsible position. Name:	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a Name:	These can include employers, or previous employer person in a responsible position. Name:	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a Name: Address	These can include employers, or previous employer person in a responsible position. Name: Address: Telephone	
Please nominate two character rewilling to be approached by us. Headteacher/Course Tutor, or a Name:	These can include employers, or previous employer person in a responsible position. Name: Address:	
Please nominate two character rewilling to be approached by us.	These can include employers, or previous employer person in a responsible position. Name: Address:	

(Note for head teachers – include one of the following options depending on whether the volunteer role is or is not exempt from the Rehabilitation of Offenders Act 1974. Delete the option that is not applicable and this note before sending the form to volunteer applicants.)

Option one – use for roles NOT exempt from the Rehabilitation of Offenders Act

Have you any 'unspent' criminal convictions?	Yes	No	
	**		

Option two – use for roles that are exempt from the rehabilitation of Offenders Act 1974.

This role is exempt from the Rehabilitation of Offenders Act and you are therefore required to disclose certain spent convictions, cautions, reprimands or final warnings.

The amendments to the Exceptions Order 1975 (2013) provide that certain spent convictions and cautions are 'protected' and are not subject to disclosure to employers, and cannot be taken into account. Guidance and criteria on filtering of these cautions and convictions can be found on the Disclosure and Barring Service website.

Do you have any convictions, cautions, reprimands or final warnings which would NOT be filtered in line with the current guidelines	Yes **		No	
**If yes, please give details on an additional sheet and	d submit v	with this a	nnlication	

Availability:

At what times are you interested in volunteering? Please tick box under which day/s you would be available.

Daytime	Monday	Tuesday	Wednesday	Thursday	Friday	Weekend
Evening						

What area/s are you interested in volunteering in?	
SIGNATURE	DATE

Please return this form to:

If yes, please give details on an additional sheet and submit with this application.